

Ministry of Labour, Training and Skills Development

# Employment Ontario programs and services

Ontario 2020 EO Panel Presentation

Teachers of English as a Second Language (TESL)

November 11, 2020

# Purpose

## Audience: Teachers of English as a Second Language

To provide Teachers of English as a Second Language (TESL) with a brief overview of our Employment Ontario Programs and Training Services.

# Overview

- Employment Ontario (EO)
  - EO's Multiple Delivery Channels
- Employment and Training
  - Employment Service
  - Ontario Bridge Training Program
  - Literacy and Basic Skills
  - Second Career
  - Youth Job Connection & Youth Job Connection – Summer
  - SkillsAdvance Ontario
- Apprenticeship
- Ontario Job Bank
- Contact Us

# Introduction to Employment Ontario

- Employment Ontario (EO) is a **comprehensive suite of over 30 programs and services**, delivered by government and third-party organizations.
- It assists everyone from employers seeking skilled workers, employed workers seeking skills upgrades, to unemployed individuals in need of basic literacy training.
- The Employment Ontario **vision** is to deliver integrated, customer-focused employment and effective training programs and services to advance Ontario's economic advantage.
- The ministry's 35 local offices work with clients, employers and community groups to plan for local labour market demands/skills shortages while ensuring that programs are responsive to local needs.

# EO's Multiple Delivery Channels

Programs are delivered through the Employment Ontario network, composed mainly of employment service providers, literacy service providers, ministry local field offices and apprenticeship training delivery agents.

## In-Person

- A network of service delivery sites across Ontario including:
- Over 300 employment service sites
- Over 280 Literacy sites
- Over 100 apprenticeship training delivery sites
- 35 ministry local offices across Ontario

## Online

- Employment Ontario Website and Employment Ontario Live Chat
- Employment Ontario Self-Service: pre-screening for program eligibility and matching with provider
- Ontario Job Bank
- Online applications (e.g. Canada-Ontario Job Grant)
- e-Channel (Literacy and Basic Skills)

## Phone

- Employment Ontario Contact Centre
- Ministry local offices
- Ontario Job Bank: A job posting service for employers

# Employment Service

**Employment Service (ES)** is an initial point of contact for individuals seeking resources, supports, and access to the services they need in one location so that they can find and keep a job, apply for training and plan a suitable career. All Ontarians are eligible.

## **These services include:**

- information on local training and employment opportunities;
- access and referrals to other Employment Ontario programs and services, including training benefits such as Second Career, Literacy and Basic Skills;
- coordinated client service planning and supports:
  - structured and individualized support for conducting a successful job search
  - job placement and matching services
  - support to assist clients with job retention and training completion

# Ontario Bridge Training Program

Ontario Bridge Training Program helps highly skilled immigrants address gaps in their qualifications either to get their licenses and/or find work in their profession.

## Bridge Training programs may include:

- Academic and or skills assessments
- Clinical or workplace experience
- Skill training or targeted academic training programs
- Preparation for a license or certification examination
- Workplace culture and Enhanced Language Training (ELT)
- Job search skills

Programs are available in many sectors such as: accounting, architecture, early childhood education, engineering, human resources, law, mining and trades, and social work.

List of Bridging Programs available at: [www.ontario.ca/page/adult-learning-ontario-bridge-training-program](http://www.ontario.ca/page/adult-learning-ontario-bridge-training-program)





## Literacy and Basic Skills (continued)

### Where can you find LBS services?

- LBS programs are delivered on-site in communities across Ontario.
- Distance learning is provided through e-Channel service providers. E-Channel improves access for Ontarians who choose or are in need of independent distance literacy learning.

To see where classes are offered in your community, visit [ontario.ca/employment](https://ontario.ca/employment) or call the Employment Ontario Contact Centre.

### Eligibility:

Individuals must be Ontario residents 19 years old or older who have reading, writing and math skills below the grade 12 level.

## Second Career

- **Second Career (SC)** provides laid off, unemployed individuals with an opportunity to get new skills for jobs in demand. Financial support (up to \$28,000 per application) covers some of the costs of training and living expenses.
- The program provides funding for:
  - tuition;
  - books;
  - manuals, workbooks or other instructional costs;
  - transportation;
  - basic living allowance (maximum \$410 per week); and,
  - childcare.
- Additional support may be available to accommodate the needs of people with a disability, dependent care, living away from home costs and costs related to Literacy and Basic Skills training.

# Youth Job Connection

**Youth Job Connection** provides youth, aged 15 to 29 who experience multiple and/or complex barriers to employment, with more intensive supports beyond traditional job search and placement opportunities including:

- Paid pre-employment training to promote job-readiness;
- Job matching and paid job placements, with placement supports for participants and hiring incentives for employers; and,
- Mentorship services and long-term career supports.

**Youth Job Connection-Summer** offers summer, part-time and after school job opportunities to high school students aged 15 to 18. The program supports students who are facing challenging life circumstances and need support transitioning between school and work.

## To be eligible, individuals must be:

- 15 – 29 years old at registration
- a resident of Ontario
- eligible to work in Canada
- unemployed
- not participating in full-time training or education

# SkillsAdvance Ontario

SkillsAdvance Ontario is a sector-focused workforce development pilot. It funds partnerships that connect employers with the employment and training services they need to recruit and advance workers with the right essential, technical, and employability skills. It also helps jobseekers obtain employment by providing them with sector-specific employment and training services and connecting them to the right employers.

## Examples of sectors covered:

- agriculture/agri-tourism
- aviation/aerospace
- arboriculture
- construction
- energy
- hospitality/food services
- forestry
- healthcare
- mining
- manufacturing and warehousing (including primary metal manufacturing – steel and aluminum)
- cannabis
- tourism
- information technology/financial

## Apprenticeship (part 1)

- A model of learning that combines on-the-job and classroom training for employment in a skilled trade.
- Training: 85 to 90 percent takes place on the job. The other 10 to 15 percent is theoretical in-class training delivered by ministry-approved and funded training delivery agents (TDAs) including: public colleges, registered private career colleges, union training centres or registered non-profit agencies.
- Typically takes two to five years to complete an apprenticeship program.
- There are **more than 140 apprenticeship trades** in four sectors: construction, industrial, motive power and service.
- Both Employment Insurance and non-Employment Insurance apprentices may be eligible for financial supports for in-school training and completion incentives from governments.

## Apprenticeship (part 2)

### To become an apprentice an individual must:

- be at least 16 years of age;
- eligible to work in Canada;
- meet the educational requirements for your chosen trade; and,
- have a sponsor in Ontario.

### What is a sponsor?

- Most sponsors are employers who will hire, train and pay you during your apprenticeship. Sponsors can also be unions or trade associations.
- A sponsor must have access to the facilities, people and equipment needed to train in the chosen trade.
- Visit [ontario.ca/page/start-apprenticeship](https://ontario.ca/page/start-apprenticeship) for more information on the Apprenticeship Program.

# Ontario Job Bank

Ontario Job Bank (Job Bank) serves as Ontario's one-stop job listing website for jobseekers and employers.

It is a federal platform providing an electronic listing of jobs provided by employers from across Canada.

## Key Elements

- Free & secure service to employers and jobseekers.
- Service standards in place to ensure speedy processing. Employers can post jobs in a standardized bilingual platform.
- Vast reach across Canada and internationally.
- **Integrity:** all employers are vetted by the federal government, and all ads are reviewed to ensure labour standards are met.
- **Targeted outreach:** when clients register for Employment Insurance, they are automatically enrolled in Job Bank.

## Contact Us

Visit the Employment Ontario Website at [ontario.ca/employment](https://ontario.ca/employment).

- Click on **“Request Appointment”** to start pre-screening for program eligibility and matching with a provider.
- Click on **“Find Employment and Training Services”** to find service in your area.

Connect directly to the Employment Ontario Contact Centre by:

- Phone
  - Toll Free: 1-800-387-5656
  - TTY: 1-866-533-6339
- Live Chat: [ontario.ca/page/employment-ontario-live-chat](https://ontario.ca/page/employment-ontario-live-chat)
- Email: [contactEO@ontario.ca](mailto:contactEO@ontario.ca)



### Find Jobs:

You can find jobs in Ontario on the Job Bank website at [on.jobbank.gc.ca](https://on.jobbank.gc.ca).



# Thank you!

## Any questions?